

## **Division of Services for the Deaf and Hard of Hearing**

**Purpose:** To provides direct services to individuals with hearing loss and the agencies and businesses that serve them as well as resources and linkages to programs and services all across North Carolina.

### **Key Services:**

#### **Client Services**

Services including counseling, technology training and consumer skills development are provided to deaf, hard of hearing, deaf-blind individuals and their families.

Client Services represent 39% of DHH's total budget. The SFY 11-12 budget for Client Services totals \$1.3M of which 100% is supported with receipts.

#### **Services to Agencies and Organizations**

Division staff works with agencies and organizations to identify barriers to employment for deaf and deaf-blind individuals and inform them of services that are available.

Services to Agencies and Organizations represent 46% of DHH's total budget. The SFY 11-12 budget for Services to Agencies and Organizations totals \$1.5M of which 100% is supported with receipts.